The 9 Commitments of the Core Humanitarian Standard on Quality and Accountability (CHS) in the Work of Welthungerhilfe and its Partners

1. WHH measures related to Appropriateness & Relevance:
   - Appropriate Planning, (incl. needs-based assessments)
   - Stakeholder analysis, amongst others
   - Participatory methods
   - Sphere Project

2. WHH measures related to Effectiveness & Timeliness:
   - M&E systems incl. context specific tools are in place (e.g. focus on “simplified” tools like story-telling or photo documentation)
   - Secondary data (collected by other stakeholders)

3. WHH measures related to Strengthening Local Capacities:
   - Risk analysis
   - Do-no-harm approach
   - Partnership agreement with community-based organisations (CBO), civil society groups (CSG) and non-governmental organisations (NGO)
   - Advocacy partnership with NGOs or NGO networks (AP)
   - Awareness raising (e.g. Preparedness, resilience etc.)
   - 12 Key principles of humanitarian assistance (AA)

4. WHH measures related to Resource Management:
   - Independent Internal Auditing Unit
   - Code of Conduct on Prevention of Conflicts of Interest and Corruption

5. WHH measures related to Participation & Information Sharing:
   - Accountability Framework (2014)
   - Information-sharing i.e. through WHH Information sharing tool or sharing workplan with communities
   - Rights-based approach
   - Transparency Initiative for Civil Society Actors
   - PricewaterhouseCoopers (PwC) and PHINEO Transparency Awards

6. WHH measures related to Coordination & Complementarity:
   - Collaboration in relevant clusters
   - Bilateral Coordination (incl. government)

7. WHH measures related to Learning & Improvement:
   - Knowledge Management
   - Culture of Discussion
   - Monitoring, Evaluation, Accountability and Learning Sub-Unit (MELA)
   - Impact-oriented monitoring guidelines
   - “social auditing” by population (e.g. India)

8. WHH measures related to People Management:
   - Staff Policy is currently being updated to further improve and standardize staff issues
   - Guidelines for Prevention of Sexual Abuse and Exploitation
   - Security Advisor position at HQ and in various project countries

9. WHH measures related to Complaints Mechanisms:
   - Various Entry Points for Complaints
   - Compliance Helpdesk

External Codes and Commitments:
- Seal of Approval Self-Commitment, German Central Institute for Social Issues (DZI)
- Alliance Development Works (BEH) Codex
- VENRO Codices
- Principles of Conduct for The International Red Cross

Source: Core Humanitarian Standard 2015

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